Gmail Krista Dandridge-Barnett <kristadandridgebarnett@gmail.com>

URGENT: Complaint Against COTA

1 message

Krista Dandridge-Barnett <kristadandridgebarnett@gmail.com> Wed, Sep 24, 2025 at 9:39 AM
Bcc: [redacted]

Central Ohio Transportation Authority
333 North High Street
Columbus, Ohio 43215

cota.com

CARBON COPY:

Ohio Governor Mike DeWine
governor.ohio.gov

Ohio Department of Transportation
transportation.ohio.gov

Department of Transportation
transportation.gov

Federal Transit Administration
transit.dot.gov

The White House
whitehouse.gov

DOGE
doge.gov

Wednesday | September 24, 2025 | 12:39PM EST

Greetings!... This email is being sent in an effort to inform COTA once more of several bus drivers pulling off, immediately after paying or validating *a* card, without warning to the passengers or understanding of the passengers' situation(s). As a result, several times my Mother and I have felt as though we were going to fall as a result of the unexpected disruption.

Roughly about an hour ago, having had the opportunity to speak with COTA, I, thereby, made it clear that should, at any time, my Mother and/or I become or feel injured as a result of *any* bus driver continuously proceeding without ensuring either of us are seated, there will be adequate legal filings immediately following. With regards, if any circumstance should arise, I personally will seek criminal charges against the responsible entity(ies) should the matter fall within such jurisdiction.

As stated previously today, this is **not** a threat! But, should *any* injury befall my Mother and/or I as a result of COTA, legal proceedings will be followed.

I, hereby, renew my concerns to COTA by making it clear that there appears to be an unexpectedly random culture in which **some** bus drivers arbitrarily and/or haphazardly pull off, regardless of if someone is elderly, not feeling well, etc.,., even to the point before the individual can grab a hold of the railing, or, even, while the individual is walking to his/her seat. There was a case where belongings of one individual thrusted out of the passenger's hand into the walkway, and throughout certain areas of the bus. Furthermore, I'm left to wonder if some bus drivers are venting their ***pre-disposed*** frustration on the passengers by propelling the petal-to-the-metal, *i.e.,* rage...

Out of concern for my Mother, others, and myself, I would hope that the contents within this email are whole-heartedly addressed and given heed.

Your time is appreciated & Thanks again...

'`~***Respectfully,***

Krista Dandridge-Barnett

'`~**CONFIDENTIAL DISCLOSURE**

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Gmail

Krista Dandridge-Barnett <kristadandridgebarnett@gmail.com>

EDIT: URGENT: Complaint Against COTA

1 message

Krista Dandridge-Barnett <kristadandridgebarnett@gmail.com> Wed, Sep 24, 2025 at 10:11 AM

Bcc: [redacted]

EDIT

Central Ohio Transportation Authority
333 North High Street
Columbus, Ohio 43215

cota.com

CARBON COPY:

Ohio Governor Mike DeWine
governor.ohio.gov

Ohio Department of Transportation
transportation.ohio.gov

Department of Transportation
transportation.gov

Federal Transit Administration
transit.dot.gov

The White House
whitehouse.gov

Department of Government Efficiency
doge.gov

Wednesday | September 24, 2025 | 1:11PM EST

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Krista Dandridge-Barnett

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